



## **Shipping**

Shipments are tracked and, just left the package, you will receive an email with the tracking number to track the path.

Buying more items in the same order, you will save on shipping!

Please note that you can also choose the pick up arranging an appointment with us in our showroom, Via del Padule 64 / Scandicci - Florence, removing all shipping costs. In that case we will contact you as soon as we receive your payment order to arrange a meeting.

## **Returned goods**

If the consumer has received the product, you must return it to Barbed Srl without undue delay and, in any case, within 14 days from the day they announced the withdrawal. The deadline is met if you send back the goods before the expiration of the 14 day period. The risks and the direct costs of returning goods will be at the expense of the consumer. Barbed does not account for the damages or theft/loss of items returned without insurance.

## **Right of withdrawal - Information Notice**

The Consumer is entitled to withdraw from any contract concluded pursuant to these general conditions of sale, without penalty, within 14 (fourteen) days since (i) the product has been delivered or (ii) in the case of buying more products delivered separately with one order, it was delivered the last product.

To exercise the right of withdrawal, the consumer must inform Barbed Srl, before the expiration of the deadline mentioned in the previous point, of its decision by sending a clear statement to Barbed via e-mail @ barbed shop.it about his decisions to withdraw using the form properly filled.

Following the provisions of the previous point, the consumer will receive an email confirmation of exercise of the withdrawal, containing the return form to be included in the package, and the instructions to proceed with the return of the product, to be sent no later than the next 14 days to:

### **Barbed srl**

**Via del Padule 64 / a**

**50018 Scandicci, Florence – Italy**

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If the withdrawing will be refunded the payments received, including the cost of delivery (except for the additional costs arising from the possible choice of another type of delivery than the least

expensive type of standard delivery offered and any customs duties and any other tax sales), without undue delay and, in any case, not later than 14 days from the exercise of the withdrawal. These refunds will be made by swift transfer, unless the consumer does not require repayment of different means of payment, in this case will be charged to the consumer any additional costs arising from the different means of payment. Refund may be suspended until receipt of the goods or until the system demonstration by the consumer of having sent back the goods, whichever comes first.

The consumer is responsible for the decrease quality of the goods resulting from the different handling than what is necessary to establish the nature, characteristics and functioning of the goods. Therefore, if the returned goods are damaged (for example with signs of wear, abrasion, scratch, deformation, burns etc.), not complete with all their elements and accessories (including labels and tags intact and attached to a product ), not accompanied by the instructions / notes / manuals, with the packaging and the original packaging and guarantee certificate, if any, the consumer will respond to the decrease of the asset value, and will be entitled to a refund of the amount equal to the residual price of product. For this purpose, therefore, the consumer is asked to not manipulate the good beyond what is necessary to establish the nature, characteristics and functioning of the same and the original wrappings on the Products with additional protective packaging that preserves the integrity and protect it during transport even from writing or labels.