



RETURN FORM - RETURN OF PRODUCT NOT IN COMPLIANCE OR DEFECTIVE

Barbed shop

Ask for the "Return Code" by filling in this form and **sending it to shop@barbed.it**. Please write in block letters and fill in all the fields, except for the field "Return Code". Received the "Return Code", please transcribe it in the appropriate **place and insert this module** in the package with the product defective / non-compliant. Thank you!

Fill in your personal data

First and Last Name	
Address	
Telephone / Mobile phone	
E-mail	

Your order's data

Order number	
Return code*	

* If you do not have your "return code", ask for it the by sending an email to shop@barbed.it. This code must always be given at the moment of the returning of the products.

RETURNED GOOD (SKU)	DESCRIPTION OF THE DEFECT / NOT COMPLIANCE

Place and date _____ / _____

Customer signature _____

IMPORTANT

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Please, remember that any non-conformity or defects of the product purchased must be reported on time, as written in the Conditions of Sale, as accepted at the time of purchase.

In it are also indicated the rights against the verification of non-compliance or defect.

In particular, within this period, you will have to send by e-mail at shop@barbed.it:

- a) this fully completed form;
- b) all the photographic documentation in support of the request;
- c) confirmation of the order sent by the Seller and/or receipt/invoice.

In case that, after the sending above-mentioned, you receive the communication from Barbed S.r.l. in which is authorized the return of the product, the good shall be delivered to the carrier in charge and sent to the following address:

Barbed S.r.l., Via del Padule 64/a, 50018 Scandicci - Florence ITALY

within 30 (thirty) days from the receiving of Barbed's notice, **with a copy of that notice and the "Return Code"**.

Shipping costs for the return are in charge of the costumer. Barbed does not account for any damage or theft/loss of the goods returned without insurance.